Computing is an essential part of life at the College of Design

Whether it is students working all night on their own computers in the studios, classes held in one of the computer labs, or faculty and staff working in their offices, computers are running day and night at the college. Supporting these computers falls to the five full-time Information Technology staff who provide computer, printing, and network support to the College of Design. Warranty repair service for Apple computers is also available. Information Technology staff offices are located in 202-204 Brooks Hall. We also manage the Advanced Media Lab in Brooks 108 and 109.

Online technical support pages are available to assist users in solving computer problems on their own. Users should check there first if they have a question. If the answer isn’t there, users should see an IT staff member or send an email to design_help@ncsu.edu with details on the problem. Soon after that message is received, an automated reply will be sent. One of the IT staff will respond as soon as possible. Support is provided for Macintosh and Windows computers.

The Information Technology Laboratory in 202 and 203 Brooks is the main computing facility for the college. The IT department also operates small cluster labs around the college in studio spaces. In all, there are approximately 160 computers available in labs and clusters. A wide variety of printers using our own print accounting system, DesignPRINT, are available throughout the College.

The College requires most students to purchase their own computers. See the computer purchase requirement web pages for more information and recommendations on buying computer hardware and software. Students taking studio courses have access to a wired high-speed data network connection at their desks through StudioNet. Wireless networking is also available throughout the College.

Audio-Visual, photographic, and computing equipment is available for checkout from the main IT Lab in 203 Brooks. The telephone number for the IT Lab checkout window is 919.515.3160. A photographic studio and darkrooms, as well as laser cutters, are also available. Use of these resources is strictly limited to students currently enrolled in Design courses.

Please take a look at our technical support and tutorial pages for more information and help.